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# HOUSE NOTES

A Quarterly of Hospital Hospitality House



Summer 2009 Volume V, Issue 1

To be a home away from home for patients and caregivers seeking medical care in Nashville hospitals by providing lodging, meals and other supportive services

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## BOARD OF DIRECTORS

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- James Looper
- Joyce McDaniel
- Jim Seabury
- Rock Wooten
- Nancy Denning-Martin, *Executive Director*

## HHH STAFF

- Nancy Denning-Martin, *Executive Director*
- Mimi Fondren, *House Manager*
- LaQuinta Henry, *Evening Program Coordinator*
- David J. Moore, *Office Manager*
- Patsy Robinson, *Weekend Program Coordinator*
- Amy Maden, *Accountant*



## The 2009 Hospital Hospitality House Patrons' Luncheon: Serious Fun

On Tuesday, October 13, 2009, the Hospital Hospitality House will host its fourth annual Patrons' Luncheon, featuring comedian Henry Cho. Co-chaired by Jim Seabury and Rocky Wooten with Sharalena and Dick Miller serving as honorary chairs, this year's event hopes to build on the incredible success of previous luncheons! The 2008 luncheon beat its fundraising goal of \$500,000, raising \$525,000 in support of the HHH mission, and we want 2009 to surpass 2008!



Sharalena & Dick Miller and Janet & Jim Ayers co-chaired the 2008 Patrons' Luncheon. Steve Bridges provided entertainment as then presidential candidate Barack Obama

This year's presenting sponsors include The Ayers Foundation, Balfour Beatty, Earl Swensson Associates, Inc., Enterprise Electric, LLC, and Wolfe & Travis.

Because of these generous sponsors who underwrite the cost of the event, every dollar raised goes directly to serve patients and caregivers in need of a *home away from home* while seeking medical treatment in any Nashville hospital. The results are overwhelming. Due to the success of previous Patrons' Luncheons, HHH has tripled the size of its residential programs in the last three years, now serving 30 families each night in addition to working with fourteen partner hotels in the area to provide respite nights for additional families. HHH's Waiting Room Adoption program has grown to 32 hospital and clinic waiting rooms, and we continue to offer Day Services and Community Education Workshops.

Both individuals and corporations will be hosting tables at this year's event. The unique format recruits table hosts to invite guests to attend at no cost. After a brief presentation about HHH, guests are given the opportunity to make a personal gift or pledge to support the HHH mission just before being entertained by Henry Cho, this year's featured performer. The Patrons' Luncheon averages raising an astounding and generous \$10,000 per table!

For more information about the mission, programs and services of HHH, please visit

www.hospitalhospitalityhouse.org or call 615-329-0477 to arrange a personal tour.

To receive an invitation or for more information about being a table host or sponsor, please contact Nancy Denning-Martin at denningmartin@hospitalhospitalityhouse.org or 615-329-0477.

## HHH Patrons' Luncheon Welcomes Henry Cho



"I'm an Asian with a Southern accent," remarks Henry. "To a lot of people, that right there is funny." Always making the most of who is, Henry recently inked a deal with CBS and Paramount Studios to co-create and star in his own sitcom based on his life as a Korean-American born and raised in Tennessee. In 2006, Henry had his own one hour comedy special entitled: *What's That Clickin' Noise?* on Comedy Central. WB Records released the DVD and CD of the show in May 2006. You can catch Henry on the big screen as well, starring opposite Hilary Duff and Angelica Houston in *Material Girls*.

THE HHH PATRONS' LUNCHEON  
 Presents

HENRY CHO

One Show Only



SAVE THE DATE

Tuesday, October 13, 2009

11am to 1pm

The Renaissance Hotel

No Cover

Ever wonder how you could give your favorite charity \$10,000?

Now you know!

The Christie Cookie Company is giving away \$25,000 to the charities with the most votes! The winning charity will receive \$10,000, second place will be awarded \$5,000 and 10 others will win a gift of \$1,000.

Just vote for Hospital Hospitality House by visiting www.christiecookies.com and then spread the word to all your friends, family and colleagues! It takes less than 60 seconds, and it could mean 100 nights of a *home away from home* for families in need!

Please vote today!

And please tell everyone you know!

Please note, only one vote per email address and all nominations must be submitted on or before October 15, 2009. The winners will be announced in November.





**From the  
Executive Director  
Nancy Denning-Martin**

Everyday the news reports about unemployment and financial difficulties facing many people in our country and beyond. Everyday I am reminded of how resilient and generous the people of this country are because everyday I come to work at a place where patients and families in need have found a *home away from home* provided to them by strangers—kind souls they will never meet who simply saw a need and answered.

I would love it if every person who reads this letter could walk through the doors of HHH just one time. I wish you could all see what you make possible—people who were once strangers but are now family gathered around a dinner table, moms with babies in neonatal intensive care units sharing photographs of tiny bodies growing at amazing rates, wives and husbands with arms around one another pushing for one more good day toward getting home, children reading to parents who just had a life-saving transplant.

There are times when the world's problems seem overwhelming, when it might be tempting to throw up our hands and say that we can never do enough. But the question is never about doing enough. It's always about doing something.

We are humbled everyday at HHH by the difference made by a comfortable bed in a safe room or a hot shower or a good meal. These little things give families in crisis the strength to wait one more day for a loved one to wake up, to spend one more hour in rehab or to keep faith that all things are possible. From our perspective, it takes so little to change a life, but from the perspective of those receiving, the gifts given here are indescribably huge.

I wish you could meet every family that comes here or even every family who gets a toothbrush or snack from a waiting room basket because while I am privileged to work here everyday, I know that I am just a middleman—a conduit for your generosity reaching those who need it the most. This is how all of us on the staff at HHH feel. Thank you for allowing us this gift. Thank you for showing us what is possible when we all care about those in need. May you be blessed as you have blessed others.

## HHH Celebrating 35 Years!

In July 2010, HHH will celebrate the finish of 35 years since first opening our doors to patients and families in need of a *home away from home*. We hope to invite back all our former guests, volunteers and donors for a reunion and celebration. Please help us locate those folks by emailing or writing with names and contact information. We would also appreciate your sending any pictures and stories you may have from the last 35 years—even if it's just a thank you note for the time you spent here.

Since opening as the first hospitality house in the country in 1974, HHH has provided over 300,000 nights of lodging, serving guests from all 95 counties in Tennessee, all 50 states in the U.S. and 39 foreign countries.



HHH 2009

## STAY IN CONSTANT CONTACT WITH HHH ON THE WEB!

To save trees and costs, we will be publishing only two hardcopy newsletters each year, but you can still keep up with HHH by providing us with your email address. Monthly, we send out a quick email with guest stories, current events, big news, volunteer opportunities and pictures. The emails are brief and current and give us a convenient, inexpensive way to stay in touch throughout the year. Please send us your email address today!

You can also keep up with HHH via Facebook. Just look for Hospital Hospitality House and become a friend. We're not the best "bloggers" in the world, but we are adding pictures and news as frequently as possible.

If you want to introduce folks to HHH, our own Web site is an easy way to let your friends and colleagues read about mission, history and programs. You can even take a virtual tour of the residence. We're constantly updating, so check back regularly to see what's new!

## HHH Donors — January 1 - June 30, 2009

### Individuals

MBeth Alexander  
Myrtle Ann Archer  
Mickey Beazley  
Warren Beck  
Geraldine Berry  
Mildred Bishop  
Lois Bronner  
Thomas Cassidy  
Lyn and Steve Cates  
Revone Clark  
Sylvia V. Clark  
Jason Cohn  
Reed Collins  
Nicola G. Cooper  
Laura and Phillip Cox  
Lee Simms Davis  
Shirley Day  
Nancy Denning Martin  
Phyllis Ekdall  
Rhonda Engel  
Joyce Estes  
Shirley R. Ezell  
Barbara and Gary Farmer  
Dolores and Ed Ferguson  
Willeane Ferrell  
Lisa and James Fitzsimmons  
Beth Fortune  
Kerry Foth  
Carolyn Gamblin  
Lowell and Helen Gibson  
Leann M. Hammond  
Marilyn Hammond  
Raymond C. Harris  
Morris A. Hatmaker  
Judy Headrick  
Linda Hester  
William Heyne  
Jesse Hirschmann  
Olvin J. Howard  
Beverly Hull  
Charles Hulse  
Dawn Ellen Jackson  
Sylvia Jarrett  
Julie and Greg Kelly  
Jack Kennedy  
James Kistler  
Susan Koenig  
Shirley Krauss  
Melissa Lanz  
Horace T. Lavelly Jr.  
Gregory W. Ledford  
Carolyn Marhoover  
Bev Matherly  
Walker Matthews  
Catherine Mckeown  
Candace Miles  
LuVerne Monson  
Tara L. Myers  
Mary Nelson  
Catherine Oliver  
Carolyn and Courtney Pearre  
Samuel Roy Petty  
Bradley J. Phillips  
C. Wright Pinson, M.D.  
Ernest A. Pinson Jr.

Geneva and James Pitcock  
Brenda and Ronnie Plunkett  
Aaron L. Price  
David Ralston  
R.C. Riley  
Sarah and Phil Riner  
Ruby Rooker  
Paula and Mr. Kent Sandidge  
Janice F. Schilling  
Lori Sheppard  
Mary Jane and Fred Smith  
Violet St. John  
Ken Strickland  
Carmen J. Sudduth  
Kenneth Sumner  
Marilyn Switzer  
Toledo Jane Taylor  
Willene Therkelson  
DeWitt Thompson IV  
Clare Thomson-Smith  
Mary H. Todd  
Margie Turner  
Carole and Norman B. Urry  
Betsey Usher  
Frances Wall  
Jean L. Wallace  
Glenn D. and Marilyn Wells  
John Wimberly

### Clubs & Organizations

Alpha Master - Beta Sigma Phi  
Cheatham County FCE  
Dickson Lodge 468 F & A.M.  
Friends Of Hospital Hospitality House  
John B. Garrett Lodge, F & AM #711  
Ladies Auxiliary of Baptist Hospital  
Rock Island Ladies Club  
United Daughters of the Confederacy  
Southern Cross Chapter 2578  
United Way of the Mid-South  
Vanderbilt Housestaff Alliance

### Congregations

Antioch Christian Church  
Cathedral of the Incarnation  
Glenciff Presbyterian Women  
Harpeh Heights Baptist Church,  
The Joy Class  
Joy S.S. Class of Grace Baptist Church  
St. Henry's Friendship Circle  
United Methodist Women Hillcrest United  
Methodist Church  
Women of Harpeh Presbyterian Church

### Foundations

The HCA Foundation

### Hospitals

Baptist Hospital

### Corporations

American Constructors, Inc.  
Arbor Healthcare  
ASSA ABLOY  
Balfour Beatty Construction  
Bank of America Matching Gifts

Barge, Waggoner, Sumner & Cannon, Inc.  
Earl Swensson Associates, Inc.  
Infinity Engineering  
Enterprise Electric  
First Tennessee Bank  
Flintco, Inc.  
G L Vision 2013 ODA/HHH  
Ingram Industries, Inc.  
Inman Foodservices Group, L.L.C.  
Lelleytt & Rogers Company  
Lincoln Financial Group  
Louisville Tile Distributors of TN, Inc.  
Olin West, Jr. Charitable Lead Trust  
Pepsico Foundation  
Pfizer Foundation Matching Gifts Program  
R. J. Griffin & Company  
RJ Young  
Smith Seckman Reid  
Steve Ward & Associates, Inc.  
Structural Design Group  
The Shop  
TTL, Inc.  
Wal-Mart

### In Honor Of

#### The Jackson Family

Rhonda Engel

#### Nancy Abbott

Marilyn Switzer

#### Mrs. Shari Boyd

Willene Therkelson

#### Stephanie Kelley

Willene Therkelson

#### Stacie Lang

Willene Therkelson

#### Beth Ingram

Lisa and James Fitzsimmons

Raymond C. Harris

William Heyne

#### Mr. and Mrs. Don Morath

Brenda and Ronnie Plunkett

#### Marisa Palmer

Willene Therkelson

#### C. Wright Pinson, M.D.

Beth Fortune

#### Barbara Rordan

Willene Therkelson

#### Chris Therkelson

Willene Therkelson

### In Memory Of

#### Ann Anderson

Catherine Oliver

#### Cory Gillespie

Willeane Ferrell

#### Wayne Miltenberger

Barbara and Gary Farmer

#### Jimmy Totten

Antioch Christian Church

#### Leta H. Wallace

Jean Wallace

#### Mildred Wright

Jean Wallace

### In-Kind Donations

Shana Abernathy  
Avenue Bank  
1st Baptist Church  
Shana Abernathy  
APH, CPAs  
Baptist Ladies Auxiliary  
Mary Claire Bradshaw  
James Butler  
Alice Carpenter  
Sarah Cason  
Chi Omega Alumnae  
Revone Clark  
Faye Cullen  
Sheila and John Davis  
Nancy Denning-Martin  
Eakin Elementary  
Rodes Ennis  
Ensworth School  
Barbara Anne and Jim Felch  
First Presbyterian Church, Jo King Circle  
First Tennessee Bank  
Sara Francis  
Greenville United Methodist Church  
Mark Hubbard  
Audrey Jeffries  
Julie Kelly  
Lera Pendergrass and Karen Green  
Laurie Loughlin  
Love You Like a Sister, Inc.  
Mason Lodge  
Joyce McDaniel  
Jane McLaughlin  
Missions Supper Bunch  
NAMA  
Otter Creek Church of Christ  
Our Savior Lutheran Church-LWML  
Peace Doers S.S. Class, Judson Baptist  
PHHW Technology Services LLC  
Rena Green Class at Forest Hills UMC  
Mark Richard  
Scott Ridgway  
Sarah and Phil Riner  
Paula Sandidge, M.D.  
Kelly Smith  
Susie and Winston Smith  
Wanda Snoddy  
Phillip and Susan Spainhour  
St. Henry's Catholic Church # 73 Cursio  
Group  
That Hair Place  
Tri-Star Energy, LLC  
Tulip Grove Baptist Church-WMU  
UNA Church of Christ  
Vanderbilt Housestaff Alliance  
Rebekah Warren  
WMU Ladies Group, Crieveewood Baptist  
Church  
Woodmont Christian Church Cir #5  
XYZ's Glenwood Baptist Church

Thank you! HHH is growing to meet an even greater need because of your support!

## The 2nd Annual HHH Charity Golf Tournament Tees Off For Hospital Hospitality House!

On Thursday, May 7th, thanks to the tireless efforts of Earl Swensson Associates, Inc., over \$16,000 was raised to provide a *home away from home* for patients and families! The second, annual tournament featured eighteen teams competing for top honors, bragging rights and \$20,000 in cash for a hole-in-one on The President's Reserve at The Hermitage Golf Course! Teams enjoyed breakfast and lunch and lots of great door prizes, including golf balls, clubs, massages and a stay at Loew's Vanderbilt!

"The people at Earl Swensson Associates, Inc. are incredibly generous—both as individuals and as a company. They have supported Hospital Hospitality House for many years, and now they have created this tournament to benefit us. We are tremendously grateful for their generosity and vision," said Nancy Denning-Martin, HHH Executive Director.



### 2009 Winners

**1st Place – Enterprise Electric**  
 Mark Arnold  
 Steve Finley  
 Jeff Hendrix  
 Dan Oliver

**2nd Place – Pepsi Corporation**  
 Chris Morris  
 Scott Spainhower  
 Paul Pirtle  
 Patrick Winningham

**3rd Place – Purity**  
 Randy Moody  
 Tim White  
 Casey Martin  
 H.L. Daniels



**Longest Drive and Closest To the Pin**  
 Danny Simmerman w/Lincoln Financial Group.

#### 2009 Teams

American Constructors	Earl Swensson Associates	Lincoln Financial Group
ASSA ABLOY	Enfinity Engineering	Pepsi Corporation
Balfour Beatty Construction	Enterprise Electric	Purity Dairies
Barge Waggoner Sumner Cannon/TTL	IC Thomasson	RJ Griffin
	Lellyett & Rogers	RJ Young



## Wish List

### Food Items

Individual snacks  
*(potato chips, peanuts, candy bars, muffins, breakfast bars, frozen treats, etc).*

Banquet-size Frozen Entrees  
 Artificial Sweeteners (Equal)  
 Sugar

Coffee/Coffee Creamers  
 Fresh Produce/Fresh or Canned Fruit

Canned Tuna/Canned Chicken

Dairy Products:  
 Eggs/Milk/Butter

### Other Needs

39 gallon Trash Bags  
*(heavy duty)*

Aluminum Foil

Plastic Wrap

Quart & Gallon Size Resealable Bags

Liquid Hand Soap

Cleaning Products

Laundry supplies  
*(especially High Efficiency (low suds) detergent)*

Paper Towels/Toilet Tissue/Paper Napkins

Kroger Gift Cards

## Volunteer Spotlight



Vickie Ann Williams

HHH Receptionist Vickie Ann Williams is always willing to lend a hand! In her short time with HHH (she has only been a volunteer since May 2008) she has become a vital member of our team. She works each Thursday in our office and is one of the first people you can count on to offer to assist with large mailings, special projects and the Patrons' Luncheon.

What first brought her to HHH was her interest in finding a volunteer position in a medical setting and the specific opportunity to work in our administrative offices. She says her favorite part of being at HHH is working with staff and utilizing her administrative skills.

She comes to HHH from Vanderbilt University, where she worked as an administrative assistant for a variety of departments and centers including, the John F. Kennedy Center, the office of the Dean of the School of Nursing, the Department of Psychiatry, the Department of Psychology and Human Development and Peabody College.

Now semi-retired, she spends her days enjoying the "outdoor adventures" series offered by Tennessee Trails, working as a greeter at the Tennessee Performing Arts Center, taking water aerobics and dance classes at the YMCA, and of course, devoting many invaluable volunteer hours to HHH.



## Chair Notes

Corey Napier

My year as chair of the HHH Board of Directors comes at a time when many people feel uncertain about the economy and the future. It's easy to get caught up in worry and speculation and even in our own, legitimate problems, so I'm particularly glad to be serving HHH at this time. I have a daily reminder that good things are happening in the world and that I can make a profound difference in the life of someone in need.

The services we offer to patients and families in need have not been interrupted by the challenging economy nor will they be. In tough times, families pull together, and that's what happening at HHH. From our guests to our volunteers to our donors to our staff, each person is giving the best he/she has to offer to ensure that our home away from home is here for the people who need it most. On behalf of the board, I want to thank each of you for your generosity and continued dedication to our mission. Not one person has turned away from our need in this difficult year, and as a result, we are not turning away people in need.

As we enter the second half of our year, we look forward to our upcoming Patrons' Luncheon, an event that has grown to provide nearly half of our annual operating budget. We thank the sponsors—The Ayers Foundation, Balfour Beatty, Earl Swensson Associates, Inc., Enterprise Electric, LLC and Wolfe & Travis. We thank our co-chairs—Jim Seabury and Rocky Wooten, and Sharalena and Dick Miller, honorary chairs.

We also look forward to our Holiday Open House, wish list drives and meeting more families in need who will become part of our extended HHH family.

Perhaps the best part of the challenges of these extraordinary times are the extraordinary opportunities we have to rise above, the opportunities to reach out beyond ourselves and to see ourselves as part of a larger purpose and a larger family able to accomplish anything to which we set our minds.

Thank you for all that you do each day!

# The HHH Wal-Mart House is Open

The beautiful early spring weather reflected the spirit of celebration and excitement as HHH and Wal-Mart came together to open The HHH Wal-Mart House on March 10, 2009. Over seventy people gathered, including HHH staff, board, volunteers and donors and twenty-five representatives from Wal-Mart. Regional Vice President Julie Murphy and Glen Gabardi from Wal-Mart Tennessee were on hand to officially welcome the first family to the House by showing them to their new *home away from home*. Festive music was provided by Danny Ray Martin and Andy Gurley, and refreshments and guided tours of the new facility were also offered.



The Wal-Mart Foundation's State Giving Program made this expansion possible in October 2008 when it awarded a \$200,000 grant to Hospital Hospitality House through its new State Giving Initiative. This substantial grant was used to establish The HHH Wal-Mart House, a new program of dedicated housing for patients and caregivers with long-term stays in local hospitals.

A 2006 community assessment conducted by Hospital Hospitality House with the UT College of Social Work revealed that Nashville is at least 130 rooms short of meeting even a fraction of the need for medical lodging, and that gap grows as Nashville's first-rate hospitals continue to expand. In 2007, HHH doubled the size of its residential program while continuing to seek innovative opportunities for further expansion. Wal-Mart's State Giving Initiative and the availability of a nearby



apartment facility presented that unique opportunity for collaboration and expansion. "Wal-Mart is proud to be able to support Hospital Hospitality House and to recognize its contributions to the Nashville community," said Glen Gabardi, regional general manager and vice president of Wal-Mart. "HHH's mission to provide a *home away from home* for patients and their families aligns well with Wal-Mart's own goal to support the needs of the people within the communities where we do business."



C. Wright Pinson, M.D., immediate past Board Chair of HHH, spoke of the organization's excitement. "We at Hospital Hospitality House--the board, the staff, and most importantly our patients and families--are thrilled to be the recipient of this grant from Wal-Mart. It will allow HHH to expand its services into an additional facility to provide more comfortable longer-term stays."

"Wal-Mart has a long tradition of investing in community-based programs, helping communities to meet their local needs. With this amazing grant, Wal-Mart maintains that tradition while reaching families in communities across the country and around the world. We are incredibly happy to have Wal-Mart as a part of the HHH family," added Nancy Denning-Martin, HHH Executive Director.

Guests of HHH are referred by social workers, nurse case managers and patient affairs representatives in local hospitals. All guests are either outpatients or caregivers with loved ones in a Nashville hospital. The



## Guest Spotlight



The Paynes

Michael Payne was diagnosed with Hodgkins Lymphoma in July 2008. Michael is a young man with a wife, Jessica and three young sons. That Michael might have cancer was the furthest thing from their minds last summer!

After a rough year of treatments, doctors decided Michael needed a stem cell transplant. On July 8th, 2009, the family traveled to Nashville for the transplant. Jessica's main concern was for her husband's and family's well being, concerns quickly followed by questions about where her family could stay during the two-and-a-half months they would be in Nashville if everything went well. Both Jessica and Michael wanted their young sons with them, but a safe and affordable place to stay all together seemed impossible.

The HHH Wal-Mart house was the answer to their prayers—a *home away from home* for the entire family. She and Michael, along with the children, have the comfort of a fully-furnished apartment where they can be together, providing to each other some normalcy and the love and support that comes from being with family. Because of the apartment extended family can come and help Jessica as she cares for her growing boys and for Michael as he undergoes his medical treatment. Gone are the stress and anxiety of separation and the worry about affording housing and meals. Now, the focus can be on getting Michael well and keeping the family together.



average stay is just under two weeks, but guests have stayed as long as a year. Transplant, trauma, burn unit and cancer patients typically have lengthy and often complicated stays that create particular emotional and financial stresses.

"We are blessed in Nashville to have some of the world's finest hospitals providing cutting-edge medical treatment. For those

patients and families who travel great distances for those services, we are excited to be a *home away from home* and to now be able to provide dedicated housing for long-term stays of thirty days or longer. None of us can truly measure what an impact this gift will have in the lives of those families," said Denning-Martin.

The addition of The HHH Wal-Mart House means HHH has tripled its residential program within the last three years. HHH, founded in 1974 by Mickey Beazley and Ann Krenson, was the first hospitality house in the nation. It became the model for hospitals and houses around the country. Since opening, HHH has provided over 300,000 nights of lodging, serving guests from all 95 counties in Tennessee, all 50 states in the U.S. and 39 foreign countries.



In addition to its residential program, HHH offers day services programs for those staying the hospital and community education workshops. HHH adopts thirty-two waiting rooms in local hospitals, providing baskets stocked with toiletries, snacks and other items as well as Children's



Activity Bags and Overnight Bags. Since 2007, HHH has worked with fourteen partner hotels to provide respite lodging when its house is full.